

# Sedex Members Ethical Trade Audit Report





Audit Details									
Sedex Company Reference: (only available on Sedex System)	ZC: 405364251		Sedex Site Re (only available System)		ZS: 405364568				
Business name (Company name):	Akay Plastik ve Tekstil San. Tic. Ltd. Şti.								
Site name:	Akay Plastik ve Tekst	til San	. Tic. Ltd. Şti.						
Site address: (Please include full address)	Akçaburgaz Mah. Muhsin Yazıcıoğlu Cad. No:43 Esenyurt / İstanbul		Country:		Turkey				
Site contact and job title:	Özgü Yanılmaz								
Site phone:	+90 212 445 02 55		Site e-mail:		ik@akayplastik.com.tr				
SMETA Audit Type:	∑ Labour Standards	⊠ H Safe	Health & 🔲 Environn		nent	■ Business Ethics			
Date of Audit:	22.10.2018								
Audit Company Name & Logo:  TUV AUSTRIA TURK  AUSTRIA TURK				Report Owned for by the cuase remove for	ustomer	of the site			
	Audit (	Condi	ucted By						

Audit Conducted By									
Commercial	$\boxtimes$	Purchaser		Retailer					
Brand owner		NGO		Trade Union					
Multi– stakeholder			Combined Audit (select all that apply)						



# **Audit Content:**

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.0 April 2017 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

# 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - · Sub-Contracting and Home working,

# 4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



# **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Rasim Sancaklı Team auditor: Burcu Çelebi

Interviewers:

Report writer: Rasim Sancaklı Report reviewer: Burcu Çelebi

Date of declaration: 22.10.2018

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



# Non-Compliance Table

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		Area of Non–Conformity  (Only check box when there is a non– conformity, and only in the box/es where the non–conformity can be found)				Record the number of issues by line*:			Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
	e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	
						XIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII		1	
0A	Universal Rights covering UNGP								<ul> <li>Summary of Observation finding 1</li> <li>Summary of Observation finding 2</li> <li>Summary of Good Example finding 1</li> <li>Summary of Good Example finding 2</li> </ul>
ОВ	Management systems and code implementation								<ul> <li>Summary of Non-Compliance finding 1</li> <li>Summary of Non-Compliance finding 2</li> <li>Summary of Observation finding 1</li> <li>Summary of Observation finding 2</li> <li>Summary of Good Example finding 1</li> <li>Summary of Good Example finding 1</li> </ul>
1.	Freely chosen Employment								•
2	Freedom of Association								•



3	Safety and Hygienic Conditions				•
4	<u>Child Labour</u>				•
5	Living <u>Wages and Benefits</u>				•
6	Working Hours				•
7	<u>Discrimination</u>				•
8	Regular Employment				•
8A	Sub-Contracting and Homeworking				•
9	Harsh or Inhumane Treatment				•
10A	Entitlement to Work				•



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						•
10B2	Environment 2-Pillar					•
10B4	Environment 4–Pillar					•
10C	<u>Business Ethics</u>					•
Gener	al observations and summary of t	he site:				

\*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



# **Site Details**

	Site Details					
A: Company Name:	Akay Plastik ve Tekstil San. Tic. Ltd. Şti.					
B: Site name:	Akay Plastik ve Tekstil San. Tic. Ltd. Şti.					
C: Applicable business and other legally required licence numbers and documents, for example, business license no, liability insurance, any other required government inspections	Opening and operating permit no 1-745239908 date 01.12.2017					
D: Products/Activities at site, for example, garment manufacture, electricals, toys, grower	Manufacture of plastic household and kitchen utensils.					
E: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	The products manufacturer Akay Plastik ve Tekstil was established in 1998 and operating at the current location since 2016.  The facility basically works as a manufacturer of plastic household and kitchen utensils. Total closed area is 14.000 m2.					
	Production Description Remark, if ar Building no					
	Floor 5	Storage Area				
	Floor 2	Storage Area and Brush Manufacturing				
	Floor 1	Administration, Loading, Storage				
	Floor 0	Manufacture				
	Is this a shared building?	Yes				
	between 1th and 5th three floor. 3th and 4 Building structures are the site tour. Toilets had been che space for workers are fixed workplace for the Accidents were reconstructed the youngest worker Employees work beton 100 Sunday are the resulting the sunday are the sunday are the resulting the sunday are	th floor and their facility of the floor is rented to are concrete. No abuse ecked and found in a se sufficient and there the production procedured in relation the usemployees were worked was 18 years old. ween 08:00 to 18:30 Filmes 15 min. tea breakest day.	nother company. e was found during adequate number. The sis no specific and sess and machines. apper level system. aing in the factory and sive Days with 40 min. k .On Saturday and			



	For below, please add any extra rows if appropriate.
	Visible structural integrity issues (large cracks) observed and without structural engineer evaluation
	☐Yes
	No Details:
F: Site function:	Agent Factory Processing/Manufacturer Finished Product Supplier Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
G: Month(s) of peak season: (if applicable)	Stable
H: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	The facility produces plastic household and kitchen utensils. There are 3 production line. There are 18 full automatic plastic injection molding machines.
I: What form of worker representation / union is there on site?	☐ Union (name) ☑ Worker Committee ☐ Other (specify) ☐ None
J: Is there any night production work at the site?	☐ Yes ☑ No
K: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No If yes approx. % of workers in on site accommodation
L: Are there any off site provided worker accommodation buildings	Yes No If Yes approx. % of workers
M: Were the site provided accommodation buildings included in this audit	☐ Yes ☐ No If No, please give details



Audit Parameters									
	Audirec	irameiers			<del></del>				
A: Time in and time out	Day 1 Time ir Day 1 Time c	ime in: ime out:							
B: Number of Auditor Days Used:	1								
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other - Define								
D: Was the audit announced?	Announced Semi – announced: Window detail: weeks Unannounced								
E: Was the Sedex SAQ available for review?	∑ Yes ☐ No If No, why no								
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ☐ No If <b>Yes</b> , please capture detail in appropriate audit by clause								
G: Who signed and agreed CAPR (Name and job title)	Özcan Akay								
H: Is further information available (if Y please contact audit company for details)	☐ Yes ☑ No								
I: Previous audit date:	N/A								
J: Previous audit type:	N/A								
K: Was any previous audit reviewed during this audit	☐ Yes ☐ No ☐ N/A								
Audit attendance	Managem	nent	Worker Re	presentativ	es				
	Senior managem	nent	Worker Co represent		Union rep	resentative:			
A: Present at the opening meeting?		□No	⊠ Yes	□No	Yes	□No			
B: Present at the audit?		□No	⊠ Yes	□No	Yes	□No			
C: Present at the closing meeting?		□No		□No	Yes	□No			



D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	



# **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national and where they do not intend to remain permanently or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity

Worker Analysis									
		Local			Migrant*			Total	
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	Total	
Worker numbers – Male	80							80	
Worker numbers – female	12							12	
Total	92							92	
Number of Workers interviewed – male	10							10	
Number of Workers interviewed – female	10							10	
Total – interviewed sample size	20							20	

A: Nationality of Management	TR	
B: Majority nationality of workers	Main countries: Country 1: _Turkey_ Country 2: Country 3:	approx % total workforce_100 approx % total workforce approx % total workforce
C: Worker remuneration (management information)		



Worker Interview S	ummary			
A: Were workers aware of the audit?	∑ Yes □ No			
B: Were workers aware of the code?				
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 groups of	8		
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	Male: 6	Female: 6		
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency	∑ Yes □ No			
workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.  Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	If N, please	give details		
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No			
G: In general, what was the attitude of the workers towards their workplace?	□ Favoura     □ Non-fav     □ Indiffere	vourable		
H: What was the most common worker complaint?	Air conditio	oning system might be improved.		
I: What did the workers like the most about working at this	On time po	gyment		



site?		
J: Any additional comment(s) regarding interviews:	Employees are happy to work at site	
K: Attitude of workers to hours worked:	They are happy	
L. Is there any worker survey information available?		
☐ Yes ☑ No If Yes, please give details:		
M: Attitude of workers: (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk		
In general, interviewees were favourable against management. Workers generally enjoyed on-time payment and on-time social security insurance.		
N: Attitude of worker's committee/union reps: (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk		
Worker committee representative are Zülfikar Gürhan, Ömer Toprak, Hüseyin Çobanoğlu . Worker representatives present during audit and closing meeting. In general, they were favourable against management		
O: Attitude of managers: (Include attitude to audit, and audit process. Both positive and negative information should be included)		
The management had general idea about ethical trading and ETI. All required documentation was provided in a timely manner during the audit. The attitude of management was positive and very open against the		

auditor and the audit. Confidential worker interviews were allowed.



# **Audit Results by Clause**

# **OA: Universal Rights covering UNGP**

(Click here to return to NC-table)

## 0.A. Guidance for Observations

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights
- 0.A.3 Businesses shall identify their stakeholders and salient issues.
- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** The facility has disciplinary procedures and work rules. All procedures and working rules are posted onsite. All social compliance issues are managed and monitored internally. The employees have information regarding social compliance, social and legal rights. The facility management has already posted ETI Base code on notice boards.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: All documentation was available for review during the audit process. Mrs. Özgü Yanılmaz was the responsible person from overall compliance. Trainings about Human rights and local requirements are provided.

A: Policy statement that expresses commitment to respect human rights?	∑ Yes     ☐ No     Please give details:     ☐ Yes     ☐ No     ☐ N



B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	∑ Yes □ No Please give details: Name: Özgü Yanılmaz Job title HR
C: Does the businesses have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	∑ Yes     ☐ No     Please give details:
D: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes       No     Please give details:



# **Measuring Workplace Impact**

Workplace Impact		
A: Annual worker turnover:  Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	Last year: _10 %	This year 10_ %
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	%10	
C: Annual % absenteeism:  Number of days lost through job absence in the year /  [(number of employees on 1st day of the year + number employees on the last day of the year / 2]  * number available workdays in the year	Last year: 0_ %	This year 0 %
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] * Number of available workdays in the month	%1	%1
E: Are accidents recorded?	Yes No Please describe:	
F: Annual Number of work related accidents and injuries per 100 workers: [Number of work related accidents and injuries * 100) / Number of total workers]	Last year: Number: 0	This year: Number: 0
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [Number of work related accidents and injuries * 100) / Number of total workers]	0	0
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	Last year:0	This year: 0
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	6 months 0% workers	12 months 0% workers
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	6 months 0% workers	12 months 0_% workers



# **OB: Management system and Code Implementation**

(click here to return to NC Table)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.

0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with

0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

Social Policy, ETI code, Organisation chart, Appointment Letter etc. available

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: All documentation was available for review during the audit process. Ms. Özgü Yanılmaz was the responsible person from overall compliance. Trainings about Human rights and local requirements are provided.

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No Please describe:	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No Please describe:	
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Regular trainings are provided. Policy and related documents are posted.	
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes     No     Please describe:     No     Please describe:     No     No	
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No Please describe: There are test records and results are available after the training.	



F; Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits).  Please detail (Number and date).	☐ Yes ☑ No Please describe:
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No Please describe: HR department is available with 1 employee. Person is qualified and has knowledge of legal requirements.
H: Is there a senior person /manager responsible for implementation of the Code	Yes No Please describe:
I: Is there a policy to ensure all worker information is confidential	Yes No Please describe:
J: Is there an effective procedure to ensure confidential information is kept confidential	Yes No Please describe:
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	∑ Yes □ No Details:
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No Details:
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No Details:
Land rigi	nts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No Details:
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title	Yes No Details:
P: Does the site have a written policy and procedures specific to land rights.  If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	☐ Yes ☑ No If yes, how does the company obtain FPIC:



Q: Is there evidence that facility site compensated the owner/lessor for the land prior to the facility being built or expanded. Please give details.	Yes No Details: Company has a written contract which includes the issue according to Turkish Law.
R. Does the Facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts Please give details.	Yes No Details: Company has a written contract which includes the issue according to Turkish Law.
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	Yes No Details: Company has a written contract which includes the issue according to Turkish Law.



# 1: Freely Chosen Employment

(Click here to return to NC-table)

#### FTI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** There was no forced and bonded labour in the company. Workers were not required to lodge deposits of their identity papers with their employers. As per interview, workers feel free to quit job.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Working contracts, personnel files, security rules etc. are reviewed.

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No If Yes please give details and category of workers affected
B: Is there any evidence of a loan scheme in operation	Yes No If yes please give details and category of worker affected
C: Is there Any evidence of retention of wages /deposits	Yes No If yes please give details and category of worker affected
D: Are there any restrictions on workers' freedom to terminate employment?	Yes No Please describe finding:
E: If any part of the business is UK based / registered & turnover is 36m+ there is a requirement to publish a 'modern day slavery statement.	Yes No Please describe finding:



F: Is there a modern day slavery statement published	
	Not applicable     Not
G: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day	☐ Yes ☑ No Please describe finding:
H: Does the site understand the risks of forced / trafficked / bonded labour in it's supply chain	<ul> <li>Yes</li> <li>No</li> <li>If yes please give details and category of workers affected:</li> <li>Working contracts, personnel files, security rules etc. are reviewed.</li> <li>☐ Not applicable</li> </ul>
I: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No Please describe finding: Please describe finding: Company has a written procedure for selection and evaluation of supply chain.



# 2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to NC-table)
(Click here to return to Key Information)

#### ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

Trade union does not exist at the workplace. Company does not restrict workers to join or form any union which is investigated during interviews. There was a grievance box for worker complaints/suggestions and records were kept in a file. There is also elected 3 worker representatives. Worker representatives are Mr. Zülfikar Gürhan, Ömer Toprak, Hüseyin Çobanoğlu. Worker representatives present during audit and closing meeting. In general, they were favourable against management. Election was done 02.05.2018

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

# Details:

- 1. Management interview
- 2. Worker Interview
- 3. Worker representative interview
- 4. Suggestion Box Records
- 5. Policy of the facility regarding freedom of Association.

A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☐ Other (specify) ☐ None
B: Is it a legal requirement to have a union?	☐ Yes ☑ No
C: Is it a legal requirement to have a worker's committee?	☐ Yes ☐ No
D: Is there any other form of effective worker/management	☐ Yes ☐ No



communication channel? (Other than union/worker committee) e.g. H&S, sexual harassment	Describe:  Is there evidence of free elections?  Yes No	
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	∑ Yes □ No Details:	
F: Name of union and union representative, if applicable:	N/A	Is there evidence of free elections?  Yes No N/A
G: If no union what is parallel means of consultation with workers e.g. worker committees?	N/A	Is there evidence of free elections?  Yes No N/A
H: Are all workers aware of who their representatives are?	⊠ Yes □ No	
I: Were worker representatives freely elected?	⊠ Yes □ No	Date of last election: 02.05.2018
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No	
K: Were worker representatives/union representatives interviewed	Yes No If <b>Yes</b> , please state how n	nany: 3
L: State any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	Last meeting was done on 01.06.2018 Meeting records are seen by audit team.	
M: Are any workers covered by Collective Bargaining Agreement (CBA)	☐ Yes ⊠ No	
N: If <b>Yes</b> what percentage by trade Union/worker representation	% workers covered b	y Union% workers covered by worker rep CBA
O: If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay	☐ Yes ☐ No	



# 3: Working Conditions are Safe and Hygienic

(Click here to return to NC-table)
(Click here to return to Key Information)

#### ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
- 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

There is contracted authorised safety expert is available. Risk analysing is done by safety expert. Corrective actions are taken by the management.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

## Details:

- 1. The factory was clean and tidy.
- 2. The lunch hall is clean and hygienic.
- 3. All emergency exits were marked with battery-operated lights and exit signs.
- 4. Evacuation plans were posted in production sites.
- 5. H&S training was provided for workers and records were kept. 15.08.2018. H&S training was reviewed.
- 6. Air tank, steam generator, boiler safety check is done 27.12.2017.
- 7. Illumination, noise measurement report 14.06.2018
- 8. Safety expert agreement 03.08.2018 Legal Safety Expert)
- 9. Contracted doctor agreement 03.08.2018 (- Contracted doctor)
- 10. Training plan 01.02.2018
- 11. PPE training is done 20.09.2018
- 12. Risk Analysing 01.11.2017
- 13. Emergency Plan 04.07.2018
- 14. Fire extinguishers were inspected every six month last check was done in 19.09.2018
- 15. Fire training & drill was conducted every 6 months. Latest one is on 20.09.2018
- 16. Work accidents/injuries were recorded in a log book.
- 17. Grounding test was conducted. Last check was done on 16.07.2017
- 18. Electricity compliance report 16.07.2017
- 19. Air tank safety check is done 16.07.2017
- 20. Drinking water analysing report in not avaible
- 21. Capacity report issued istanbul Chamber of Industry and Trade . Expr. Date 16.11.2018
- 22. Hygiene Training certificate is done 20.09.2018



Any other comments:	
A: Door the facility have general Health	⊠ Yes
A: Does the facility have general Health & Safety and occupational Health &	□No
Safety policies and procedures that are fit for purpose and are these communicated to workers?	Details:
Pr Are the policies included in worker's	⊠ Yes
B: Are the policies included in worker's manual?	□No
	Details:
C. Are there are structural additions	⊠ Yes
C: Are there any structural additions without required permits/inspections	□No
(e.g. floors added)?	Details:
D: Are visitors to the site informed on	⊠ Yes
H&S and provided with personal protective equipment	□No
profestive equipment	Details:
E: Is a medical room or medical facility	Yes
provided for workers?	⊠ No
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of	Details:
workers.	∑ Yes
F: Is there a doctor or nurse on site or there is easy access to first aider/	□ No
trained medical aid	Details:
	⊠Yes
G: Where facility provides worker transport - it is fit for purpose, safe and maintained and operated by competent persons e.g. buses and other vehicles	□No
	Details:



H: Secure personal storage space is provided for workers in their living space and is fit for purpose		
I: H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and there are controls to reduce identified risk  J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources	<ul> <li>✓ Yes</li> <li>☐ No</li> <li>Details:</li> <li>✓ Yes</li> <li>☐ No</li> <li>Please describe</li> </ul>	
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals		
	Non-compliance:	
1. Description of non-compliance:  NC against ETI  NC against Local Law  NC against customer code:  1. Drinking water analysis is missing 2. Electricity inspections reports are reported as fail in grounding tests.		Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement		
Recommended corrective action:  1. Drinking water analysis should be do 2. Electricity inspections should be done		



#### 4: Child Labour Shall Not Be Used

(Click here to return to NC-table)
(Click here to return to Key Information)

#### ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

Minimum age in the facility is 18

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

# Details:

- > ID Copies of employees
- Personnel File
- Child Labour Policy
- Management and Employee Interviews.

A: Legal age of employment	18
B: Age of youngest worker found:	18
C: Children present on workfloor but not working at time of audit	☐ Yes ☐ No
D: % of under 18's at this site (of total workers)	0 %
E: Workers under 18 subject to hazardous work assignments?  (Go to clause 3 – Health and Safety)	☐ Yes ☐ No If Y give details



# 5: Living Wages are Paid

[Click here to return to NC-table]
[Click here to return to Key information]

#### ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

At least, legal minimum wage was paid to the workers.

- -All employees were registered with social security insurance.
- -Workers were paid on 5th of each month.

Evidence examined – to support system description	(Documents examined & relevant comments. Include
renewal/expiry date where appropriate):	

Details

Personnel files, Pay slips, Wage List, Working contracts, Social Security Payments, Time records etc.

Anv	other	comments:
,,	011101	

**Summary Information** 

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 45 hrs / week	45 hrs / week	☐ Yes ☑ No
B: Overtime hours: (Maximum legal and actual overtime hours, please state	Legal maximum: 90 days or 270	90 days or 270 hrs / year ; 11hrs	☐ Yes ☑ No



if possible per day, week, and month)	hrs / year ; 11hrs / day	/ day	
D: wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 2.029,50 TR Gross/ month	2.029,50 TR Gross/ month	☐ Yes ☑ No
E: overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 50% premium / hour	50% premium / hour	☐ Yes ☑ No

Wages analysis:			
(Click here to return to Key Information)			
A: Were accurate records shown at the first request?	∑ Yes □ No		
B: If <b>No</b> , why not?			
C: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 employees attendance records and payroll records of June 2018(random month) August 2018 (random month) and March 2018 (random month)		
D: Are there different legal minimum wage grades? If <b>Yes</b> , please specify all.	☐ Yes ☑ No	If <b>Yes</b> , please give details:	
E: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A	If <b>No</b> , please give details:	
F: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	Lowest Wages found: Note: full time employees and please state hour / week / month etc.	Please indicate the breakdown of workforce per earnings:  2.029,50 TR Gross/ month	
	☐ Below legal min ☐ Meet ☐ Above	% of workforce earning under min wage% of workforce earning min wage 100_% of workforce earning above min wage	
G: Bonus (amount specify)	Bonus Scheme fou Note: full time emp etc. N/A	und: ployees and please state hour / week / month	



H: What deductions are required by law e.g. social insurance? Please state all types:	44 % from the wage. Health, retirement, social security, income tax, unemployment etc.
I: Have these deductions been made? Please list all deductions that have/have not been made.	∑ Yes     ☐ No     If No, please describe
J: Were appropriate records available to verify hours of work and wages?	⊠ Yes □ No
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ☐ Poor record keeping ☐ Isolated incident ☐ Repeated occurrence:
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered Yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	Yes No Please specify amount/time:
If yes, what was the calculation method used.	□ ISEAL/Anker Benchmarks □ Asia Floor Wage □ Figures provided by Unions □ Living Wage Foundation UK □ Fair Wear Wage Ladder □ Fairtrade Foundation Other – please give details:
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	☐ Yes ☐ No Details:
O: Are workers paid in a timely manner in line with local law?	Yes       No
P: Is there evidence that equal rates are being paid for equal work:	Yes     No     Details:
Q: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other If other explain:



# 6: Working Hours are not Excessive

(Click here to return to NC-table)
(Click here to return to Key Information)

#### ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

#### Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

Employees work between 08:00 to 18:30 Five Days with 40 min. lunch break and 2 times 15 min. tea break .On Saturday and On Sunday are the rest day.

10 employees attendance records and payroll records of June 2018 (random month) August 2018 (random month) and March 2018 (random month) were reviewed.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Working time records, wage list, annual leave records, pay slips etc.



Working hours' analysis  Please include time e.g. hour/week/month  (Go back to Key information)					
Systems & Processes					
A. What timekeeping systems are used: time card etc.	Describe: Fingerprint machine	ė			
B: Is sample size same as in wages section	∑ Yes ☐ No If N, please give details				
C: Are standard/contracted working hours defined in <b>all</b> contracts/employme nt agreements?	∑ Yes □ No	of workers a	e give details ii lo NOT have st mployment ag	andard hours	
D: Are there any other types of contracts/employme nt agreements used?	☐ Yes ☑ No	If YES, please complete as appropriate:			
		0 hrs	Part time	Variable hrs	Other
		If "Other", P	lease define:		
E. Do any standard/contracted working hours defined in contracts/employme nt agreements exceed 48 hours per week	☐ Yes ☑ No	-	detail hours, % and frequency		workers
F: Are workers provided with at least 1 day off in every 7- day-period, or 2 in 14- day-period (where the law allows)?	Please select all applicable:  1 in 7 days 2 in 14 days No If 'No', please explain:		Is this allowed Yes No	l by local law?	?
THO IGW GIIOWS/Y	Maximum number of days worked without a day off (in sample):				
	6 days in a week.				



Standard/Contracted Hours worked			
G: Standard working hours over 48 per week found	☐ Yes ☑ No	If yes, % of workers & frequency	
H: Any local waivers/local law or permissions which allow averaging/annualise d hours for this site?	☐ Yes ☑ No	If YES, please give details	
Overtime Hours work	ed		
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours:	2 Hrs / month	
J: Combined hours (standard/contracted plus= total) 60 found?	☐ Yes ☑ No		
K: Approximate percentage of total workers on highest overtime hours	1%		
L: Is overtime voluntary?	∑ Yes     ☐ No     ☐ Conflicting Information	Please detail evidence e.g. Wording of contract/employment agreement/handbook/worker interviews/refusal arrangements:	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	Please give details of normal day overtime premium as a % of <b>standard</b> wages:	
N: Is overtime paid at a premium?	⊠ Yes □ No	If yes, please describe % of workers & frequency:	
O: ETI Code requires a prevailing standard to give greatest worker protection.  No  Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium)  Collective Bargaining agreements  Other			



If a site pays less than 125% OT premium and this is allowed	Please explain any checked boxes above e.g. detail of consolidated pay CBA or Other
under local law, are there other considerations? Please complete the boxes where relevant. Multi select is possible.	
P: If more than 60 total hours per week and this is legally allowed, are there other considerations?	Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify)
Please complete the boxes where relevant. Multi select is possible.	Please explain any checked boxes above
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	Yes No If yes, please describe N/A
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	☐ Yes ☐ No N/A



## 7: No Discrimination is Practiced

(Click here to return to NC-table)

#### ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

As per evaluation through document review and employee interviews, there was no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Policy, interview, disciplinary practices etc.

A: Gender breakdown of Management + Supervisors (Include as one combined group)	Male:87 % Female13 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst	#: 1
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation access to training promotion termination or retirement



Professional Development			
A: What type of training and development are available for workers?	Please give details Safety and on site work trainings are available.		
B: Are HR decisions on e.g. promotion, training, compensation based on objective, transparent criteria?			



#### 8: Regular Employment Is Provided

(Click here to return to NC-table)
(Click here to return to Key Information)

#### ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

#### Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** Employment contracts were done for all the workers. Contracts were in accordance with law and one copy was provided to employees.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:	Contracts.	application	forms.	etc.



#### **Responsible Recruitment**

All Workers				
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	<ul> <li>☐ Terms &amp; Conditions presented</li> <li>☐ Understood by workers</li> <li>☐ Same as actual conditions</li> <li>If any are unchecked, please describe finding and specific category(ies) of workers affected:</li> </ul>			
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	Yes No If Yes Please describe details and specific category(ies) of workers affected			
C: If yes, check all that apply:	Recruitment / hiring fees  Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other			
C: If any checked, give details:				
Migrant Workers:  The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national and where they do not intend to remain permanently or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity				
A: Type of work undertaken by migroworkers:	ant N/A			
B: Migrant worker recruitment	Total number of (in country recruitment agencies) used: Total number of (outside of local country) recruitment agencies			

Observations

C: Migrant workers' voluntary

used

☐ Yes



deductions (such as for re confirmed in writing by the evidence of transaction is the facility to the worker.	e worker and	worker and Please describe	
D: Are Any migrant workers in skilled, technical, or management roles  Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)		☐ Yes☐ No☐ If Yes number and exam	mple of roles
NON-EMPLOYEE WOR	KERS		
A: Are there any fees	Yes No		
B: If yes, check all that apply:	Service Applice Recom Placen Admini Skills te Certifice Medice Passpo Work / Birth ce Any tro Any tro Any rel New hi Medice Deposi	ation costs Immendation fees Innent fees Istrative, overhead or procests Istrations Istrations Istrations Istrations Istrations Ints/ID's Iresident permits Intsportation and lodging insport costs between wo	costs after employment offer irk place and home nencement of employment
C: If any checked, give details:			
	al agent who a		able) re, but paid by the agency, Usually the agencies orkers are paid by the agency.)
A: Number of agencies us (average):		And names if available:	
B: Were agency workers'		Yes	



age/pay/hours included within scope of this audit	□No
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No
D: Is there a legal contract / agreement with all agencies?	Yes No Details
	Details
E: Does the site have a system for checking labour standards of agencies?	☐ Yes ☐ No
If yes, please give details.	Please describe:
	Contractors: nerally individuals who supply several workers to a site. Usually the contractors ne workers are paid by the contractor. Common terms include, gang bosses, labor provider,
A: Any contractors on site?	Yes No Please describe finding: If Y, how many contractors are present
B: If <b>Yes</b> , how many workers supplied to contractors	ру
C: Do all contractor workers understant their terms of employment?	nd Yes No Please describe finding:
D: If <b>Yes</b> , please give evidence for contractor workers being paid per lay	v:



8A: Sub-Contracting and Homeworking:

#### 8A: Sub-Contracting and Homeworking

(Click here to return to NC-table)
(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Curre	nt sv	ystems:	
		,	

Company does not have a subcontractor.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Name a of foreston.	Process 1	Process 2	
Name of factory			
Address			
Process Subcontracted	Process 3	Process 4	
Name of factory			
Address			
Process Subcontracted	Process 5	Process 6	
Name of factory			
Address			

Summary of sub–contracting – if applicable  Not Applicable please x		
A: Has the auditor made a simple calculation to compare capacity	☐ Yes ☐ No	



with workers' work load in order to identify possible unrecorded work hours or undeclared subcontracting	Please describe:		
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No If <b>Yes</b> , summarise detail	s:	
C: Number of sub- contractors/agents used			
D: Is there a site policy on sub- contracting?	☐ Yes ☐ No If <b>Yes</b> , summarise detail	s:	
E: What checks are in place to ensure no child labour is being used and work is safe?			
Su	mmary of homeworking  Not Applicable p		
A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No If <b>Yes</b> , summarise detail	s:	
B: Number of homeworkers	Male:	Female:	Total:
C: Are homeworkers employed direct or through agents?	☐ Directly☐ Through Agents		
D: If through agents, number of agents			
E: Is there a site policy on homeworking?	Yes No		
F: How does site ensure worker hours and pay meet local laws for homeworkers?			
G: What processes are carried out by homeworkers?			
H: Do any contracts exist for homeworkers	Yes No Please give details:		
I: Are full records of homeworkers available at the site?	☐ Yes ☐ No		



#### 9: No Harsh or Inhumane Treatment is Allowed

(Click here to return to NC-table)

#### ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	∑ Yes ☐ No Please describe:
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	They can contact with worker representative and customer representative. Also with local authorities.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Comment box is available.
D: Is there a grievance mechanism is place for:	Workers     Communities     Suppliers     Other  Details:
E: Are there any open disputes?	☐ Yes ☐ No  If yes, please give details
F: Does grievance mechanism meet with UNGP requirement of e.g. (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement)?	Yes No If no, please give details
G: Does the site \ encourage its business partners (e.g., suppliers) provide individuals and communities with access to effective grievance mechanisms (e.g., help lines or whistle blowing mechanism	Yes No If No Please give details



H: Is there a published and transparent disciplinary procedure	X Yes     No     If No please explain		
I: If yes, are workers aware of these the disciplinary procedure	<ul><li></li></ul>		
J: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)	☐ Yes ☐ No If Yes please give details		
Current Systems and Evidence Examined  To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.			
Current systems:			
There is not evidence found during the aud	dit.		
Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):			
Details: Discipline procedure and written working rules are available.			
Any other comments:			



#### 10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

#### **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.

10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

All workers were Turkish citizen with a right to work anywhere in the country. No migrant workers were employed.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Contracts, interview, payment records and social security records for workers



#### 10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to NC-table)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, This is not a full environmental assessment but a check on basic systems and management approach.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

Company is located in Industrial Zone in İstanbul.

All wastes were disposed according to legal requirements. Company does not produce hazardous wastes. Company has Environmental impact and aspect assessment letter issued by Ministry of Environment.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: environmental permission from ministry of environment.



#### 10. Other issue areas 10B4: Environment 4–Pillar

(Click here to return to NC-table)

To be completed for a 4–Pillar SMETA Audit and remove the previous page which is 10B2 environment 2 pillar

#### **B.4. Compliance Requirements**

10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.

10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements

10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes.

10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4–pillar audit report and audit checks for details).

10B4.7 Businesses shall make continuous improvements in their environmental performance.

10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

#### **B4.** Guidance for Observations

10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

The facility meets the requirements of local and national laws related to environmental standards.

The environmental policy was available

Company does not produce hazardous wastes.

Company has Environmental impact and aspect assessment letter issued by Ministry of Environment.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Environmental permit

Report of yearly waste

Records of monthly electrical consumption



Any other comments:		



<b>Environmental Analysis</b> (Site declaration only – this has not been verified by auditor. Please state units in all cases below.)		
A: Responsible for Environmental issues (Name and Position):	Ms. Özgü Yanılmaz	
B: Has the site conducted a risk assessment on the environmental impact of the site, including implementation of controls to reduce identified risks	☐ Yes ⊠ No Details:	
C: Does the site have a recognised environmental system certification such as ISO 14000 or equivalent? Please detail.	☐ Yes ⊠ No Details:	
D: Does the site have an Environmental policy? (For guidance, please see Measurement criteria)	Yes No If yes, is it publicly available? yes, printed on site	
E: If yes, does it address the key impacts from their operations and their commitment to improvement?		
F: Does the site have a Biodiversity policy? (For guidance, please see Measurement criteria)	∑ Yes ☐ No	
G: Is there any other sustainability systems present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.? Please detail. (For guidance, please see Measurement criteria)	☐ Yes ☑ No Details:	
H: Have all legally required permits been shown? Please detail.		
I: Is there a documentation process to record hazardous chemicals used in the manufacturing process?	☐ Yes ☐ No ☒ N/A Details:	
J: Is there a system for managing client's requirements and legislation in the destination countries regarding environmental and chemical issues?	∑ Yes    No     Details:	
K: Facility has reduction targets in place for environmental aspects e.g. water consumption and discharge, waste, energy and green-house gas emissions	∑ Yes    No     Details:	
L: Facility has evidence of waste recycling and is monitoring volume of waste that is recycled.		
M: Facility has a system in place for accurately	⊠ Yes □ No	



measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards	Details:	
N: Facility has checked that any Sub-Contracting agencies or business partners operating on the premises have appropriate permits and licences and are conducting business in line with environmental expectations of the facility	☐ Yes ☑ No Details: Company do not have sub contractor	
Usage/Disch	arge analysis	
Criteria	Previous year: Please state period: 1/1/2017-31/12/2017	Current Year: Please state period: 1/1/2018- 30/09/2018
Electricity Usage: Kw/hrs	38	42
Renewable Energy Usage: Kw/hrs	0	0
Gas Usage: Kw/hrs	0	0
Has site completed any carbon Footprint Analysis?	☐ Yes ⊠ No	☐ Yes ☒ No
If <b>Yes</b> , please state result		
Water Sources: Please list all sources e.g. lake, river, and local water authority.	<ul><li>Local water</li><li>Drilling water</li></ul>	<ul><li>Local water</li><li>Drilling water</li></ul>
Water Volume Used: (m³)	120	123
Water Discharged: Please list all receiving waters/recipients.	• N/A	• •N/A •
Water Volume Discharged: (m³)	• N/A	• N/A
Water Volume Recycled: (m³)	• N/A	• N/A
Total waste Produced (please state units)	• N/A	• N/A
Total hazardous waste Produced: (please state units)	• N/A	• N/A
Waste to Recycling: (please state units)	• N/A	• N/A



Waste to Landfill: (please state units)	• N/A	• N/A
Waste to other: (please give details and state units)	• N/A	• N/A
Total Product Produced (please state units)		



#### 10C: Business Ethics - 4-Pillar Audit

(Click here to return to NC-table)

To be completed for a 4-Pillar SMETA Audit

#### 10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

#### 10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers. .

10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to

Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

The facility meets the requirements of local and national laws related to bribery and corruption.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Employees' and managers' interviews



A: Does the facility have a Business Ethics Policy and is the policy communicated and applied internally, externally or both, as appropriate?	<ul><li>☐ Internal Policy</li><li>☐ Policy for third parties including suppliers</li><li>Please give details:</li></ul>	
B: Does the site give training to relevant personnel (e.g. sales and logistics) on business ethics issues	Employees have been informed about business ethics issues and trainings records were available	
C: Is the policy updated on a regular (as needed) basis?		
D: Does the site require third parties including suppliers to complete their own business ethics training	∑ Yes     ☐ No     Please give details:	
Other Findings Outside the Scope of the Code		
Community Benefits (Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)		



### **Appendix 1**

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

☐ Not Applicable please x

**NOTE:** The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.

**Instruction to Audit Company:** fill in the relevant clauses from the Customer Supplier Code - where applicable.

#### **ETI Code / Additional Elements**

#### **Customer's Supplier Code equivalent**

#### 0.A. Universal Rights covering UNGP

#### 0.A. Universal Rights covering UNGP

#### 0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

The facility has disciplinary procedures and work rules. All procedures and working rules are posted onsite. All social compliance issues are managed and monitored internally. The employees have information regarding social compliance, social and legal rights. The facility management has already posted ETI Base code on notice boards.

#### 0.B. Management Systems & Code Implementation

0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.

0.2 Suppliers shall appoint a senior member of

0.B. Management Systems & Code Implementation

Social Policy, ETI code, Organisation chart, Appointment Letter etc. available



management who shall be responsible for compliance with the Code.

- 0.3 Suppliers are expected to communicate this Code to all employees.
- 0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### ETI 1. Forced Labour

- 1.1 There is no forced, bonded or involuntary prison labour.
- 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

## ETI 1. Forced Labour

There was no forced and bonded labour in the company. Workers were not required to lodge deposits of their identity papers with their employers. As per interview, workers feel free to quit job.

## ETI 2. Freedom of association and the right to collective bargaining are respected

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

## ETI 2. Freedom of association and the right to collective bargaining are respected

Trade union does not exist at the workplace. Company does not restrict workers to join or form any union which is investigated during interviews. There was a grievance box for worker complaints/suggestions and records were kept in a file. There is also elected 3 worker representatives. Worker representatives are Mr. Zülfikar Gürhan, Ömer Toprak, Hüseyin Çobanoğlu. Worker representatives present during audit and closing meeting. In general, they were favourable against management.

## ETI 3. Working conditions are safe and hygienic ETI 3

## 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

- 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be

#### ETI 3. Working conditions are safe and hygienic

Election was done 02.05.2018

There is contracted authorised safety expert is available. Risk analysing is done by safety expert. Corrective actions are taken by the management.



clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.	
ETI 4. Child labour shall not be used	ETI 4. Child labour shall not be used
<ul> <li>4.1 There shall be no new recruitment of child labour.</li> <li>4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.</li> <li>4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.</li> <li>4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.</li> </ul>	Minimum age in the facility is 18
ETI 5. Living wages are paid	ETI 5. Living wages are paid
5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards,	At least, legal minimum wage was paid to the workersAll employees were registered with social security
whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.  5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.  5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.	insuranceWorkers were paid on 5th of each month.
always be enough to meet basic needs and to provide some discretionary income.  5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.  5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary	
always be enough to meet basic needs and to provide some discretionary income.  5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.  5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.	-Workers were paid on 5th of each month.



be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.

- 6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where **all** of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.

#### ETI 7. No discrimination is practised

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### ETI 7. No discrimination is practised

As per evaluation through document review and employee interviews, there was no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### ETI 8. Regular employment is provided

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or

#### ETI 8. Regular employment is provided

Employment contracts were done for all the workers. Contracts were in accordance with law and one copy was provided to employees.



provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment. Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements. 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation. 8.5 Employment agencies must only supply workers registered with them. 8.6 Workers pay no recruitment fee at any stage of the recruitment process. 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers. 8A: Sub-Contracting and Homeworking 8A: Sub-Contracting and Homeworking 8A.1 There should be no sub-contracting unless Company do not have sub-contracting and previously agreed with the main client. homeworking. 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing. ETI 9. No harsh or inhumane treatment is allowed ETI 9. No harsh or inhumane treatment is allowed 9.1 Physical abuse or discipline, the threat of There is not evidence found during the audit. physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers 10. Other Issue areas: 10A: Entitlement to Work and **Immigration Additional Elements** All workers were Turkish citizen with a right to work 10A.1 Only workers with a legal right to work shall anywhere in the country. No migrant workers were be employed or used by the supplier. employed. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.



# 10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits. 10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, This is not a full environmental assessment but a check on basic systems and management approach. Company is located in Industrial Zone in İstanbul. All wastes were disposed according to legal requirements. Company does not produce hazardous wastes. Company has Environmental impact and aspect assessment letter issued by Ministry of Environment.

SMETA Extra Sections for 4 Pillar Audit:	SMETA Extra Sections for 4 Pillar Audit:
Environment Section	Environment Section
B.4. Compliance Requirements  10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.  10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.  10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements  10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.  10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes.  10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details).  10B4.7 Businesses shall make continuous improvements in their environmental performance.  10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation  10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.  B4. Guidance for Observations  10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.  10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for	The facility meets the requirements of local and national laws related to environmental standards. The environmental policy was available Company does not produce hazardous wastes. Company has Environmental impact and aspect assessment letter issued by Ministry of Environment.



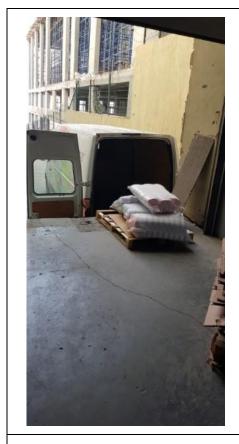
noncompliance to environmental regulations. **Business Practices Section** 10C. Compliance Requirements The facility meets the requirements of local and 10C.1 Businesses shall conduct their business national laws related to bribery and corruption. ethically without bribery, corruption, or any type of fraudulent Business Practice. 10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices. 10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements. 10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter. 10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice, 10C.6 Businesses should have a designated person responsible for implementing standards concerning **Business Ethics** 10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area. 10C. Guidance for Observations 10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all

appropriate parties, including its own suppliers. 10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-

compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions

have been implemented.









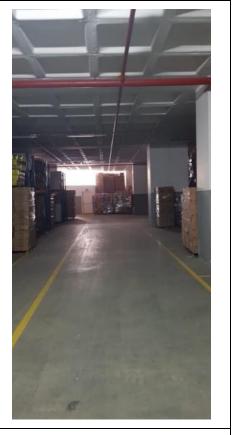
Shipping

WC

1st floor emergency exit







1st Floor

1st Floor

1st Floor









Toilet Notice Board Raw Materials







1st Floor Toilets Manufacture Area







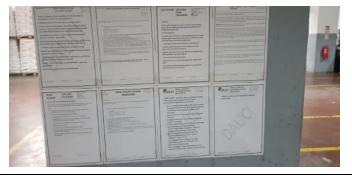
5<sup>th</sup> Floor 5<sup>th</sup> Floor





5<sup>th</sup> Floor Dining Hall





Dining Hall Notice Board





Manufacture Area Tooling





For more information visit: <a>Sedexglobal.com</a></a>

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

 $http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw\_3d\_3d$ 

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d